

Tuesday 27th April

18:00-19:00	CONFERENCE REGISTRATION
19:00-20:30	EBUG WELCOME RECEPTION AND VENDOR EXHIBITION

Wednesday 28th April

08:00-09:00	REGISTRATION
09:00-09:30	<p>'Beyond the Sunset'</p> <p>Tony Douglas, Chairman, EBUG & Jim Woodworth, Head of Business Services, ACI Worldwide</p>
09:30-11:00	<p>ACI Agile Payments Strategy & Payment Engine Strategy and Roadmap</p> <p>Bernard Delahaye, Vice-President Strategy & Planning, ACI Worldwide Kay Williams, Direct Product Line Manager, ACI Worldwide</p>
11:00-11:30	Coffee
11:30-12:30	<p>KEYNOTE SPEAKER</p> <p>Future of Money: Social, Business and Technology Drivers</p> <p>Dave Birch, Director, Consult Hyperion</p>
12:30-13:00	<p>HP Platinum Sponsor</p> <p>David McLeod, Director, Financial Services, HP</p>

13:00-14:00	Lunch
14:00-14:30	IBM Smarter Payments: Transformation for a Brighter Tomorrow Ray Caradine, Consultant, Global Payments, IBM
14:30-15:15	Why All the Innovations in Payments, Such as PayPal, are Rubbish Chris Skinner, Financial Services Club
15:15-16:00	Customer Only Session and EBUG Q&A Open Discussion on Topical Issues Facilitated by Tony Douglas, Chairman, EBUG With Michele Schwappach, President, ACE US
16:00-16:30	Coffee
16:30-17:00	Recruiting the Unbanked – Rwanda’s 2020 Vision Sigrid Bruch, CEO, Simtel
17:00-17:45	Mobile Money for the Mass Market Richard Johnson, Chief Strategy Officer, Monitise
	FREE EVENING

Thursday 29 th April		
	TRACK 1	TRACK 2
09:00-09:45	Sunset: Your Choices From a Services Perspective Jim Woodworth, Head of Business Services, ACI Worldwide	Maximising Your Investment in BASE24 – ACI’s New Back Office Mitch Armstrong, Head of Business Services & John Leake, Product Strategy Manager, ACI Worldwide
09:45-10:15	ATM & PoS Fraud Graham Mott, Link	A New Generation for Smart Card Management Martin Cox, Bell ID
10:15-10:45	Coffee	
	TRACK 1	TRACK 2
10:45-11:30	Why the Industry Tries to Solve Tomorrow’s Problems with Yesterday’s Tools Jim Tomaney, General Manager Europe, FSS Technologies	Customer Case Study: Networks First – Implementing ACI’s BASE24-eps Migration Strategy in a Traditional BASE24 Environment Richard Gorman, VocaLink & Justin Sylvester, Solution Architect, ACI Worldwide (10:45 – 11:45)

11:30-12:15	<p>The Future of Bank-Led Mobile Payments</p> <p>Georg Fasching, VP Products & Solutions, Luup</p>	<p>Customer Case Study: Sunrise over Testing</p> <p>Tom van Kuipers, ING (11:45 – 12:15)</p>
12:15-12:45	<p>SMS Alerting for Fraud Control</p> <p>Andy Morris, Solutions Consultant, ACI Worldwide</p>	<p>The Right Tool for the Job? (or How to Integrate the Best Test Tools and Utilise Their Strengths)</p> <p>Mike Wainwright, Ascert</p>
12:45-13:45	Lunch	
	TRACK 1	TRACK 2
13:45-14:15	<p>Real-Time Fraud Blocking</p> <p>Andy Morris, Solutions Consultant, ACI Worldwide</p>	<p>Sunrise! NonStop Modernization with comForte - CONNECT, PROTECT, STREAMLINE</p> <p>Brad Poole, comForte</p>
14:15-15:00	<p>Impact and Information Requirements for Real-Time Payments</p> <p>Jim Mortimer, Head of Real Time Payment Products, Vocalink Limited</p>	<p>Customer Case Study: Quantum Leap: Migrating BASE24-eps from 4.1 to 8.2 and CMS from 3.7 to 7.4</p> <p>Sigrid Bruch, CEO, SIMTEL (14:15-14:45)</p>
		<p>Customer Case Study: BASE24-eps as a Global Solution</p> <p>Anton Godfrey, HSBC (14:45-15:15)</p>
15:00-15:45	<p>Future-Proofing Your OLTP Platform</p> <p>Adrian Hausser, PayX International</p>	<p>Customer Case Study: Monitoring BASE24-eps on Sun</p> <p>Jason Brooks, Wincor-Nixdorf (15:15-15:45)</p>

15:45-16:15	Coffee	
16:15-17:00	15 years of EMV - Status, Emerging Business Applications and Future Trends Alex Cunescu, Chip Solutions, MasterCard Worldwide	
17:00-17:45	ACI Q&A Your Opportunity to Question a Panel of ACI Worldwide Senior Executives with: Paul Thomalla, Vice-President EMEA Bernard Delahaye, Vice-President Strategy & Planning Jim Woodworth, Head of Business Services	
17:45-18:15	SPECIAL INTEREST GROUP By Delegate Request	SPECIAL INTEREST GROUP ABUG Session
19:00-19:30	COACHES LEAVE FOR THE GALA DINNER AT LA MASÍA CATALANA	

Friday 30 th April		
	ATM USER GROUP	POS USER GROUP
10:00-12:30	Industry Update Frederique Slevin, Lead Product Manager, ACI Worldwide (10:00-10:15)	Industry Update Rich McCall, Senior Product Manager, ACI Worldwide (10:00-10:15)
	Product Update & Futures for BASE24 and BASE24-eps Frederique Slevin, Lead Product Manager, ACI Worldwide (10:15-11:00)	Product Update & Futures for BASE24 and BASE24-eps Rich McCall, Senior Product Manager, ACI Worldwide (10:15-11:00)
	ATM Security, Control & Compliance Jackie Hall, NCR (11:00-11:30)	PoS Future Landscapes David Poole, Verifone (11:00-11:30)
	Airline Tickets at ATMs Tomislav Markač, Intesa SanPaolo Card (11:30-12:00)	Payment as a Service – Meeting the Challenge of the New Security Environment Christophe Dolique, Ingenico (11:30-12:00)
	ATM Software Panel Discussion Brad Evans, Phoenix and Mark Aldred, LevelFour (12:00-12:30)Q&A/Discussion..... (12:00-12:30)
12:30-13:00	EBUG Business with Tony Douglas, EBUG Chairman ACE Update from Michele Schwappach, ACE President Conference Close	
13:00-14:00	Lunch	