



Updated 16/10/09

TFG 2009 – AGENDA

Monday 19th October	
11:00 – 11:15	EBUG Welcome and ACI Opening Statement Richard Gorman, Vice-Chairman, EBUG Jim Woodworth, ACI Worldwide
11:15 – 11:45	Retail Product Strategy In this session, ACI will outline the key enhancements in the upcoming releases of BASE24 and BASE24-eps and the strategy for Retail Payments Frederique Slevin, Product Manager, ACI Worldwide
11:45 – 12:45	BASE24-eps Migration Strategy In this session, ACI will describe their strategy for migration to BASE24-eps and provide an update on the progress made in starting the migration process Frederique Slevin & Ray Lockwood, ACI Worldwide
12:45 – 13:45	Lunch
13:45 – 14:30	High Availability Choices for BASE24-eps on IBM System z This session will review the major sub-systems required for BASE24-eps v8.2 on System z and the choices we have to architect the solution for high availability Neil Ashworth, IT Architect, IBM
14:30 – 15:30	BASE24-eps Scripting Experiences Using scripted authorisation to reduce and prevent card fraud Ruairaidh Gillies, Santander
15:30 – 16:00	Coffee Break
16:00 – 16:45	High Performance Mission Critical Payment Systems Joaquín de Valenzuela Muley, Global Retail Banking Solution Manager & Dave Shone, Senior Architect, Sun Microsystems
16:45 – 18:00	Drinks
18:00 -	Evening Free

Tuesday 20th October	
09:30 – 10:00	<p style="text-align: center;">Running a Hybrid BASE24-eps/classic System</p> <p style="text-align: center;">This session will give a number of tips on how to run a hybrid system</p> <p style="text-align: center;">Keith Draper, Barclaycard</p>
10:00 – 11:00	<p style="text-align: center;">Quantum Leap: Migrating BASE24-eps from 4.1 to 8.2 and CMS from 3.7 to 7.4</p> <p style="text-align: center;">Customer experience of migration of BASE24-eps and CMS from one version to another, highlighting the challenges, lessons learnt, dos and don'ts</p> <p style="text-align: center;">Sigrid Bruch, CEO, SIMTEL</p>
11:00 – 11:30	Coffee Break
11:30 – 12:15	<p style="text-align: center;">Stand-In Processing Solution Using Data Capture Tools and GoldenGate</p> <p style="text-align: center;">Covers the journey made by Barclays in designing a rapidly deployable STIP solution using data capture and propagation tools</p> <p style="text-align: center;">Toby Butler, Barclays</p>
12:15 – 13:00	<p style="text-align: center;">User Group Future – Use of Advisory Boards</p> <p style="text-align: center;">Session to discuss the future of EBUG, with a specific focus on the possible creation of Advisory Boards to help drive ACI's product roadmap and ways to involve more of the user community</p>
13:00 – 14:00	Lunch
14:00 – 15:15	<p style="text-align: center;">Open Discussion Forum</p> <p style="text-align: center;">EBUG moderated discussion</p> <p style="text-align: center;">Initial Discussion Topics:</p> <p style="text-align: center;">PCI Compliance</p> <p style="text-align: center;">Quality of ACI Code Delivery</p> <p style="text-align: center;">Followed by the chance to raise any issues or questions for ACI or the customer base</p>
15:15 – 15:45	Coffee Break
15:45 – 16:30	<p style="text-align: center;">Disaster Recovery & Active-Active in Practice</p> <p style="text-align: center;">The latest developments in NonStop technology, with a focus on Active-Active and other disaster recovery solutions</p> <p style="text-align: center;">Peter Harvey, HP</p>
16:30 – 17:15	<p style="text-align: center;">Customer Only Session</p> <p style="text-align: center;">Moderated by Keith Draper, EBUG</p>
17:15 – 18:00	Drinks
19:00 -	EBUG Dinner at 'La Tasca'

Wednesday 21st October

9:30 - 10:30	<p>PCI Round Table</p> <p>Round Table session to discuss the latest compliance issues</p> <p>Xypro, Comforte, CSP Security</p>
10:30 - 11:00	<p>Helpdesk Use of 'Salesforce'</p> <p>This session will give an overview of the changes to Help24 as a result of the move from Clarify to Salesforce</p> <p>Richard Hayes, ACI Worldwide</p>
11:00 - 11:30	<p>Coffee Break</p>
11:30 - 12:30	<p>Customising BASE24-eps</p> <p>This session gives a detailed overview of the methods and techniques for customising BASE24-eps code (both C++ and Java)</p> <p>Mark Larsen, ACI Worldwide</p>
12:30 - 13:15	<p>ACI Back Office Strategy</p> <p>Gareth Ellis, ACI Worldwide</p>
13:15 - 13:20	<p>Closing Comments</p>
13:20 - 14:20	<p>Lunch</p>