

EBUG TFG 2010 – AGENDA

Updated 01/11/10

Monday 8th November	
11:00 – 11:15	EBUG Welcome and ACI Opening Statement Richard Gorman, EBUG & Bernard Delahaye, ACI
11:15 – 12:30	ACI Product Update/Retail Payment Strategy Roadmap/Agile Payment Systems In this session, ACI will outline the key enhancements in the upcoming releases of BASE24-eps and the strategy for Retail Payments followed by an update on progress towards the goal of Agile Payment Systems Bernard Delahaye, Frederique Slevin, David Divitt & Mike South, ACI
12:30 - 13:00	Discussion on EBUG Participation in Retail Payments Advisory Board Session to discuss the EBUG contribution to the Retail Payments Advisory Board to help to drive ACI's product roadmap and involve more of the user community
13:00 – 14:00	Lunch
14:00 – 14:45	ACI Payment Service Management An overview of the impact and benefits of the recently announcement partnership between ACI and Integrated Research to utilise Prognosis in monitoring BASE24-eps Jon Head, Integrated Research
14:45 – 15:30	Operational Active-Active Jason Brooks, Wincor Nixdorf
15:30 – 16:00	Coffee Break
16:00 – 17:00	Mobile Alerting & Mobile Banking This session looks at how financial institutions can enhance the service they provide their customers by the use of mobile alerts and mobile banking. SMS are a partner of ACI and have used their technology both as a way of highlighting adverse situations as well as confirming customer actions. The presentation demonstrates SMS capability and shows the path from mobile alerting to full mobile banking services Miklos Braun, Spectrum Message Services & David Divitt, ACI
17:00 – 18:00	Drinks
18:00	Evening Free

Tuesday 9th November

09:30 – 10:30	<p>Installing BASE24-eps in a BASE24 Environment</p> <p>A session covering both the customer and ACI experiences of installing BASE24-eps into a BASE24 environment using aspects of the Networks First implementation methodology</p> <p>Richard Gorman, VocaLink & Mark Larsen, ACI</p>
10:30 – 11:00	<p>Coffee Break</p>
11:00 – 12:00	<p>BASE24-eps Customisation</p> <p>Tim White, ACI</p>
12:00 – 12:45	<p>Product Direction Forum</p> <p>EBUG moderated discussion</p> <p>Followed by the chance to raise any issues or questions for ACI or the customer base</p>
12:45 – 13:45	<p>Lunch</p>
13:45 – 14:45	<p>HP - Migrating to Integrity/Blades</p> <p>An overview of the migration to HP NonStop Blades from both the HP and a customer experience point of view with an opportunity to ask questions of both HP and customers who have already gone through the process of migrating</p> <p>Iain Liston-Brown, HP & Tony Walsh, Lloyds</p>
14:45 – 15:30	<p>BASE24-eps Q&A</p> <p>Steve Schmitt, Director EPS Development, ACI</p>
15:30 – 16:00	<p>Coffee Break</p>
16:00 – 16:45	<p>Maintaining a Hybrid BASE24 System – The ING Experience</p> <p>Michiel van der Hoeven, ING</p>
16:45 – 17:30	<p>Customer Only Session</p> <p>An opportunity to discuss any issues with the rest of the ACI customer base</p> <p>Moderated by Keith Draper, Barclaycard</p>
17:30 – 18:00	<p>Drinks</p>
19:00	<p>EBUG Dinner at Zinco's</p>

Wednesday 10th November

9:30 – 10:15	<p style="text-align: center;">IBM Session</p> <p>The latest announcement on zEnterprise, IBM's hybrid server technology, and how this could be applied to multi-server payments environments. Followed by recent customer experiences in extending the Faster Payments Gateway, based on BASE24-eps on System z at Lloyds Banking Group.</p> <p style="text-align: center;">Colin Page, IBM & Rod Gibson, Lloyds Banking Group</p>
10:15 – 11:00	<p style="text-align: center;">Managing and Reducing the PCI DSS Overhead</p> <p style="text-align: center;">Benj Hosack & Stuart Nash, Foregenix</p>
11:00 – 11:30	<p style="text-align: center;">Coffee Break</p>
11:30 – 12:15	<p style="text-align: center;">PCI – ACI Update General update</p> <p style="text-align: center;">Karl Brown, ACI</p>
12:15 - 13:00	<p style="text-align: center;">PCI – Living with Compensating Controls</p> <p style="text-align: center;">Open Discussion</p>
13:00 – 13:05	<p style="text-align: center;">Closing Comments</p>
13:05 – 14:00	<p style="text-align: center;">Lunch</p>