

EBUG TFG 2011 – AGENDA

Updated 03/11/11

Monday 7th November	
11:00 – 11:15	EBUG Welcome and ACI Opening Statement Richard Gorman, EBUG Mitch Armstrong, ACI
11:15 – 12:30	ACI Payment Strategy & Product Update In this session, ACI will outline the key enhancements in the upcoming releases of BASE24-eps and the strategy for Retail Payments. Dave Pearson & Kay Williams, ACI
12:30- 13:00	Discussion on EBUG participation on ACI Retail Payments Advisory Committee Session to discuss the EBUG contribution to the ACI Retail PAC to help drive ACI's product roadmap and involve more of the user community.
13:00 – 14:00	Lunch
14:00 – 14:45	IBM System p and Alliance update The IBM-ACI Alliance is having good successes on the System-p AIX configurations with over 50 installations now underway or live. At this session, IBM will give a short Alliance update on recent customer projects and then a more general System-p technology overview and also mention some October 2011 product announcements which will, of course, be "fresh off the press" in time for session. Ray Caradine & Stephen Atkins, IBM
14:45 – 15:30	Developing a New Card Payment Scheme Reviews some of the issues associated with developing a new card payment scheme and provides feedback on EU and rest of world developments. Peter Jones, PSE Consulting
15:30 – 16:00	Coffee Break
16:00 – 17:00	ATM and POS Product Round Table Suggested topics: Dynamic Currency conversion Channel integration with mobile banking ATM Self Deposit adoption Enhanced Self-Service Banking Terminal Management IFX to replace ATM protocols Frederique Slevin & Kevin Ring, ACI with Peter Jones, PSE Consulting
17:00 – 17:30	Drinks
18:00	Evening Free

Tuesday 8th November	
09:30 – 10:15	<p style="text-align: center;">HELP24 Update</p> <p style="text-align: center;">An update from ACI on HELP24 performance, how the global solution to HELP24 is working and the future vision and strategy for HELP24.</p> <p style="text-align: center;">Richard Hayes, ACI</p>
10:15 – 11:00	<p style="text-align: center;">The EPAS acquirer protocol ISO20022 CAPE</p> <p style="text-align: center;">The technical details behind the proposed standardised POS acquirer protocol</p> <p style="text-align: center;">Louis Jenny, EPASOrg</p>
11:00 – 11:30	Coffee Break
11:30 – 12:15	<p style="text-align: center;">Integrating standard BASE24 mandates into a highly customised BASE24 system</p> <p style="text-align: center;">A customer experience of implementing ACI standard product mandate code for Visa and MasterCard into a heavily customised BASE24 environment</p> <p style="text-align: center;">Anton Godfrey, HSBC</p>
12:15 – 13:00	<p style="text-align: center;">An update on ACI Mobile solutions and their impact on the payments infrastructure</p> <p style="text-align: center;">This presentation looks at the key events in the mobile arena and describes what is involved in upgrading a bank's payment infrastructure to support solutions such as NFC. It also describes other mobile offerings from ACI and looks at some of the imaginative ways our customers have been using ACI products to offer innovative solutions for mobile.</p> <p style="text-align: center;">Gareth Ellis, ACI</p>
13:00 – 14:00	Lunch
14:00 – 14:45	<p style="text-align: center;">HP Session</p> <p style="text-align: center;">Update on how HP are working with ACI, and on the latest direction for the HP NonStop and UNIX hardware</p> <p style="text-align: center;">Iain Liston-Brown, HP</p>
14:45 – 15:30	<p style="text-align: center;">Product Direction Forum</p> <p style="text-align: center;">An ACI Architecture Update by Richard Wall, followed by a discussion with ACI, including the chance to raise any issues or questions for ACI or the customer base.</p> <p style="text-align: center;">EBUG moderated.</p>
15:30 – 16:00	Coffee Break
16:00 – 16:45	<p style="text-align: center;">Migrating to BASE24-eps</p> <p style="text-align: center;">An overview of the migration tools and support available from ACI to enable migration from BASE24 to BASE24-eps.</p> <p style="text-align: center;">Kay Williams, ACI</p>
16:45 – 17:30	<p style="text-align: center;">Customer Only session</p> <p style="text-align: center;">An opportunity to discuss any issues with the rest of the ACI customer base</p> <p style="text-align: center;">Moderated by Keith Draper, EBUG</p>
17:30 – 18:00	Drinks
19:00	EBUG Dinner – ASK Restaurant

Wednesday 9th November	
9:30 – 10:15	Oracle Session Details of where the Sun platform is successfully working with ACI applications Caryl Takvorian, Oracle
10:15 – 11:00	Performance Tuning BASE24 and BASE24-eps Hints and tips for getting the best out of your payment platform, whatever the underlying platform Mark Larsen, ACI
11:00 – 11:30	Coffee Break
11:30 – 12:15	Capacity Management Overview of capacity management in relation to testing at ING. Michiel van der Hoeven, ING
12:15 – 13:00	ACI Professional Services An update on ACI Professional Service offerings (ASTech, ESP, Testing Services, Consultancy and Education) and the benefits of these services to the ACI customer base Martin Wilkinson, ACI
13:00 – 13:05	Closing Comments
13:05 – 14:00	Lunch